

Thomas Beach Vacations Terms & Conditions

RENTAL RATES include departure cleaning. Rates do not include taxes or reservation fee and are subject to change. Summer rentals are weekly from Saturday to Saturday. Summer mini-vacations of less than a week may be available and can usually be booked within two weeks of arrival. Please call for availability and rates. Off-season minimum is two nights for most properties but may vary for holidays and special events.

YOUR INITIAL PAYMENT amount is based upon how far in advance you reserve your vacation accommodation. Details regarding payment amounts and due dates will be provided with your confirmation email or letter. Acceptable methods of payment include check, money order, VISA, MasterCard, Discover, or American Express. Checks are NOT accepted upon arrival. Upon receipt of payments, we will mail or email confirmation showing rental charges, vacation insurance, fees and taxes. Charges for requested special services (bed & bath linens, golf, etc.) and security deposit will also be shown.

A SECURITY DEPOSIT of \$500 or more is required. If you prefer, a credit card authorization can be taken on arrival in lieu of a cash deposit. Charges will be applied to your credit card or security deposit only if there are damages, missing items, excessive cleaning requirements, or unpaid balances. Security deposits will be refunded within 30 days of departure less any charges.

IF A RENTAL PROPERTY IS SOLD, removed from our Vacation Rental program, or otherwise becomes unavailable for occupancy, we will substitute a comparable property or offer a refund. We will make every effort to contact you in advance for such situations.

CANCELLATIONS & CHANGES: If you must cancel your reservation, you may do so by calling or writing us. If you cancel your reservation within 7 days of booking, you will receive a full refund. Thereafter, refunds are only for amounts paid in excess of the amount due at the time of cancellation per the reservation payment schedule. Changes are subject to the same policy as cancellations. Including vacation insurance may prevent some or most losses due to cancellation

BED & BATH LINENS: Guests have the option of bringing their own bed & bath linens or adding a convenient linen package to their reservation. You may add linens for individual beds or save 10% with a Whole House Package which includes linens for all beds. Linen packages are delivered in wrapped bundles to assure cleanliness and include sheets and pillowcases. Washcloths and 2 bath towels are included with single bed linens; washcloths and 4 bath towels are included with double, queen and king bed linens. Bath mats are included with linens.

FURNISHINGS & EQUIPMENT: Vacation rentals are privately owned and furnished. As such, we cannot make changes. Most have full kitchens with refrigerator/freezer, drip coffee maker, toaster, microwave oven, dishwasher, conventional oven/range, and sufficient wares for normal cooking and dining. Most have a washer & dryer or access to a common laundry facility. Beds have pillows, mattress cover and bedspread. Multiple TVs, other electronics and internet service are noted if available.

PLEASE LET US KNOW about any non-working items to us and we will have repairs made as soon as possible. Rates are not adjusted for failure of any equipment or appliances, or for inconvenience that may occur due to construction, road repairs, maintenance, etc.

CRIBS, HIGH CHAIRS, BEACH UMBRELLAS, and other items are available from outside vendors. For beach equipment or baby furniture rentals we recommend North Strand Beach Service (843-272-3259). Beach umbrellas and chairs are also available for daily and weekly rental from Beach Concierge Group (843-655-4750) and from North Myrtle Beach City beach services located conveniently near the life-guard stations.

TENTS AND CABANAS are not permitted on the beach in North Myrtle Beach 5/15-9/15. Similar rules apply in Myrtle Beach, other nearby coastal towns and Horry County.

GROUPS, HOUSEPARTIES & OCCUPANCY LIMITS: House parties are not permitted. We do not rent to non-family groups unless all members are 25 or older. Groups violating this restriction or exceeding occupancy limits will be denied occupancy and/or ejected without refund.

PETS & DOG-FRIENDLY VACATION RENTALS: We have several vacation rentals that permit dogs with prior arrangements. Other types of pets are not allowed. Pets of any kind are NOT ALLOWED in or about properties that are not designated as "dog-friendly". Restrictions and pet fees may apply. Please call for details or to make arrangements for one of our dog-friendly vacation rentals.

Applicable whether a service animal, companion or actual pet:

PETS ARE NOT ALLOWED ON BEDS OR FURNITURE. The cost of repair or replacement of items due to animal-related damages or special cleaning required will be the responsibility of the person in whose name the reservation is held and will be charged to his/her credit card on file.

DEPARTURE CLEANING is included with all reservations. Prior to departure, you are required to (1) remove all items from the freezer and refrigerator; (2) run the dishwasher and return items to their original places; (3) carry out all trash; (4) close and lock all windows and doors, leaving the property in a secure and orderly condition. We will take care of the rest.

CHECK-IN is at the office designated on your confirmation, beginning at 3 PM or as soon as your vacation rental is cleaned and ready. Check-in may be delayed for maintenance or special cleaning. Please be aware that many accommodations may not be ready in-season until after 3 PM.

CHECK-OUT: All belongings must be removed and the property vacated by 10 AM.

KEYS & TELEPHONES: Keys and Access information must be picked up at and returned to our office. There is a charge for lost or unreturned keys, pool passes and pier passes. Please return all before leaving. Some properties do not provide landline telephones. Telephone rates and instructions are provided at those properties with landline phones. Phone charges not paid at check-out will be applied to your credit card or security deposit.

LOCKED OUT? During business hours, drop by our office for another key. After hours, call and we will send a locksmith but you will be responsible for payment to the locksmith for his services.

PARKING OF MOTORCYCLES, watercraft, trailered vehicles, high-rise vans, ATVS, golf carts, and/or motor homes are not permitted at some properties. No more than TWO parking passes are available per condominium unless noted otherwise. Most homes have adequate parking for three or more vehicles. Please call if you have any questions.

VACATION INSURANCE for protection and peace of mind is offered and recommended when your reservation is made. Red Sky coverage helps protect your vacation investment if you must cancel or interrupt your stay due to illness, accident, hurricanes and other emergencies.